

Date: 31-03-2026

M/s. EDS Technologies Pvt. Ltd.
The Estate, Second Floor,
121, Dickenson Road,
Bangalore- 560042, India.

Kind Attn.: - Mr. Karthikeyan Varadarajan – Chief Technical Officer

Letter of Appreciation for Upgrade to 3DEXPERIENCE 2025x and Setup of HA Server

We would like to extend our sincere appreciation to **EDS Technologies Pvt. Ltd.** for the successful upgrade to **3DEXPERIENCE 2025x** and the **setup of 3DEXPERIENCE High Availability (HA) Servers** for our organization. This implementation ensures uninterrupted service availability and optimal performance for our PLM and database environments, effectively eliminating single points of failure through load balancing, redundancy, and automatic failover mechanisms that enhance operational stability.

We are highly satisfied with the solution implementation delivered by **Mr. Syed Ali Hyder**, whose promptness, efficiency, and technical expertise were commendable. We also appreciate the valuable support provided by **Mr. Adhil Mohammed, Mr. Hemant Ahuja, and Mr. Md. Shahnawaz Ahmed**. The professionalism, quality, and commitment demonstrated by the team reflect the strong service ethos of your organization.

Furthermore, we acknowledge the efforts of **Mr. Shine R. Krishnan** and his team for their timely coordination and effective delivery. Overall, the implementation services were exemplary and met our expectations. We look forward to your continued support and the same level of professionalism in future engagements.

Thanks--

Mani Ojha

IT Head | Raphe mPhibr Pvt. Ltd.

www.mphibr.com

A handwritten signature in black ink, reading 'Mani Ojha', with a small 'Scanned with CamScanner' watermark below it.