

### JOB DESCRIPTION FORM

<b>Position:</b>	<b>VISIM</b>	<b>Client:</b>	<b>EDS</b>
<b>Department:</b>	<b>Sales</b>	<b>Location:</b>	<b>Bangalore</b>

#### Key Responsibilities: -

- Developing solutions and organizing, planning, creating & delivering compelling proof of concept demonstrations
- Learn the technical details concerning how our software works and what problems it solves for our clients
- Manage customer relations by soliciting and logging client feedback and evaluating the data we receive through digital channels.
- Performing diagnostic tests and debugging procedures.
- Consulting with internal stakeholders to determine the scope of software development projects.
- Supporting customer through development of software and overseeing the deployment of applications across platforms.
- Ensuring solutions stated in the Statement of Work are best practice and in line with client requirements.
- Keeping up to date with C++ standards and advancements in application development.
- Identify areas where we can improve customer satisfaction and repeat business, then communicate those issues and possible solutions to upper management.
- Work on development and deployment of services activities.
- Perform necessary Documentation processes.
- Keeping up to date with latest technologies in AR/VR/MR modelling & simulation areas.

#### Qualification

Must possess an aggregate of 70% in 10th / 12th / Diploma/ BE.

Experience – 10-12 years

#### Competencies required

- Excellent presentation and written communication skills in English.
- Installation of software procured by customers, solving technical issues and troubleshooting skills.
- Team player with good Interpersonal skills.
- Good training delivery skills (Online and Onsite).
- Highly self-motivated and Focused.
- Customer relationship building skills and ready to perform in customer pressure.
- Ready to travel, prepared to occasionally work out of working hours.

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