



Dear EDS Technologies Team,

I am writing to express my sincere appreciation for the exceptional support and technical assistance consistently provided by your team. Whenever we face technical challenges or require troubleshooting, your team's responsiveness and expertise, under the leadership of Yogesh, have been outstanding.

Yogesh's commitment to customer satisfaction, combined with the efforts of the entire GIS Technical Team, has played a crucial role in our successful partnership. Your dedication has not only helped us overcome challenges swiftly but has also significantly enhanced our efficiency and productivity by ensuring we leverage your software's full potential.

The professionalism and respectful interactions exhibited by the GIS Technical Team reflect positively on EDS Technologies' values and strengthen the strong relationship we share.

Thank you, Yogesh, and the entire GIS Technical Team, for your unwavering commitment to customer satisfaction. We look forward to our continued collaboration and to exploring future innovations your company has in store.

Warm regards,

A handwritten signature in blue ink, appearing to read "Arijit", with a horizontal line underneath.

Arijit Chatterjee

Assistant Manager

Hindalco Industries Limited – Chakla Coal Mines