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M/s EDS Technologies Pvt Ltd. 2<sup>nd</sup> Floor, Plot No. B131, New No.88, 1<sup>st</sup> Avenue, Ashok Nagar Chennai 600083

Sub: Appreciation Letter for Technical Support for migration of Enovia license to Windows 7

Please note our thanks for the excellent support provided by your staff for migration of Enovia license server to Windows 7 from Window xp. The technical support given by Mr. SUBRAMANIAN RAMALINGAM to enable the communication with license server and Enovia installed in Linux machine was excellent and support was outstanding.

Communication through Linux command was really challenging, but with Mr. SUBRAMANIAN RAMALINGAM the situation has become very easy. The quality of works provided by him was very professional. It is also essential to mention that other members of EDS Technologies cooperated very well in solving the customer problem in respective time without any delay.

We appreciate all your team member's support and attitude towards the customer.

For Sundram Fastners Limited, Autolec Division.

Signature

DGM, Product Engineering